

Payment, Shipping and Storage

Payment procedures:

It is our policy not to accept third party payments. The name of the bank account or card holder should match the name of the buyer. Payment will be accepted by:

- **Bank transfer:** Dreweatts' preferred method of payment is by bank transfer direct into our bank account. Payments must be made from the account of the registered Buyer.
- **Online via SagePay:** clients can pay online up to a limit of £10,000 via SagePay by following this link <https://www.dreweatts.com/payments>. Lots paid for using SagePay will be available for collection the following day (not the same day), subject to completion of relevant identity and anti-money laundering checks.
- **Debit card** issued in the name of the Buyer by a UK bank and registered to a UK billing address.
- **Credit card:** all major UK issued credit cards registered to a UK billing address and issued in the name of the Buyer, with the exception of Diners Club. Credit cards registered to an overseas billing address up to a maximum of £5,000 with the exception of Diners Club.
- **Union Pay** can only be used with the cardholder present.
- **In cash up to £8,000 per client per 12-month period:** subject to relevant money laundering regulations.

Please note:

- **First time buyers:** payment over the phone by debit or credit card is permitted up to a maximum of £1,000. For larger payments, please pay online or by bank transfer.
- We no longer accept payment by cheque.
- To make a payment by telephone, please call: + 44 (0) 1635 553 553.
- We are unable to release items until funds have cleared and become visible in our account. This generally takes 24 hours and may take longer depending on your bank. Please ensure the sale date and Invoice number is quoted on all payments, so that the payment can be applied to your account without delay.

Bank details for direct payments:

For payments coming from abroad, please add £10.00 to cover bank charges. **Please ensure the sale date and Invoice number is quoted on all payments, so that the payment can be applied to your account without delay.** In light of growing email hacking and fraud threat, we advise our clients to phone Dreweatts prior to making the payment and verbally verify the bank details received over the email.

<u>Sterling Account:</u>		<u>Bank Address</u>
Account Name:	Dreweatts 1759 Ltd	NatWest
Account No.	62412949	30 Market Place
Sort Code:	60-15-07	Newbury
BIC/SWIFT Code:	NWBKGB2L	Berkshire RG14 5AG
IBAN:	GB21NWBK60150762412949	UK

Collections:

Unless otherwise stated below, purchases are available for collection from Dreweatts Donnington Priory salerooms from Monday to Friday (9am–5pm) by appointment only. Collections are not possible at weekends.

- Please do not arrange to collect items without having paid online or by bank transfer beforehand.
- You can collect in person, instruct your own shipper or choose from a number of suggested shipping companies listed below. We do not offer a shipping service ourselves.
- Buyers of **large garden items and statuary** should ensure they / their carriers are able to remove the items themselves. Please call Dreweatts in advance of any collection for further advice.
- Lots will not be released until they are paid for in full (**ie cleared funds**) and we will need authorisation in writing from the purchaser before we can release goods to a shipper.
- To book a collection, contact: tel: +44 (0) 1635 553 553 | collections@dreweatts.com.

Storage:

Due to a busy schedule of sales, we are unable to store sold items at the salerooms. **All items not collected within four working days of the sale (by 4pm) will be automatically removed to commercial storage and subject to a storage charge of £20 (plus VAT) per lot and to a further storage charge of £3 (plus VAT) per lot per part or full day thereafter.** Please note for large consignments there may be additional charges. These charges will be the sole liability of the purchaser and will be billed directly to them by Sackville-West Moving & Storing – the new sister company of Vangaroo Ltd.

On payment of all sales and storage costs, items will be available for collection by appointment from:

Sackville-West Moving & Storing (Andover SP10 3SA)

Tel: + 44 (0) 2080 909988

Email: office@sackvillewest.co.uk

Website: www.sackvillewest.co.uk

These charges are set by Sackville-West Moving & Storing; we recommend that you contact them directly regarding queries relating to these charges and other questions relating to storage. Staff at the saleroom will be unable to answer questions relating to items that have been removed from the saleroom.

Shipping:

We do not offer a packing service ourselves but give below details of companies who would be happy to give you a quote for the despatch of your items. Lots will not be released until they are paid for in full, and the cost of shipping/despatch is payable direct to the company concerned. **Please note that we will need your prior authorisation before we release goods to any packer / shipper.** We regret that, as we have no packing facilities, we are not able to pack your lots for your own shipper or carrier to collect, so if you intend to arrange your own transport, please can you make sure that the firm you employ understands that they will also need to pack.

Export of Items

Prospective buyers are advised to familiarise themselves with the lot symbols and export and import restrictions applicable to a lot prior to bidding. It is the buyer's responsibility to obtain all permits and licences necessary to export lots lawfully from the UK and import into their country. We will not be able to cancel your purchase if your lot may not be exported, imported or it is seized for any reason by a government authority. We are happy to assist with the submission of necessary applications on behalf of our buyers, but we will charge for this service only to cover the costs of our time.

VAT liabilities for overseas buyers

Private overseas buyers can only receive goods free of VAT or have the VAT amount refunded if Dreweatts acts as exporter in relation to the sale, the goods are exported within 3 months of the sale and Dreweatts is in possession of adequate export documents. The VAT refunds are available for transactions exceeding £2,500. If you arrange for the goods to be picked up/delivered to you directly we will charge UK VAT at the appropriate rate and no refund will be available. Please note, buyers are responsible for completing the importation procedures as well as the payment of any relevant duty/VAT payable on importation into the destination country.

Where the purchase has been made in the business or trading name, VAT refund will be available on proof of export provided within 3 months of the sale.

PLEASE SEE NEXT PAGE FOR A LIST OF SHIPPERS.

Shippers

All items not collected within four working days of the sale will be removed to commercial storage with Sackville-West Moving & Storing (as indicated above). Sackville-West Moving & Storing can provide short and long-term storage solutions as well as delivery:

Sackville-West Moving & Storing

Delivery and short or long-term storage in Andover of large items: furniture, pictures, works of art.

Tel: +44 (0) 2080 909988

E-mail: office@sackvillewest.co.uk

Website: www.sackvillewest.co.uk

Sackville-West Moving & Storing is the new sister company of Vangaroo Ltd. Dreweatts clients are eligible for a 10% discount on their first booking.

Other shippers:

Alban Shipping

(large items: furniture, pictures, works of art)

Tel: +44 (0) 1582 493099

Fax: +44 (0) 1582 490147

E-mail: info@albanshipping.co.uk

Website: www.albanshipping.co.uk

Arterial Moving (UK only)

(large items: furniture, pictures, works of art)

Tel: +44 (0) 1993 842542

E-mail: info@arterialmoving.com

Website: www.arterialmoving.com

Convelio

(large items: furniture, pictures, works of art)

Tel: +44 (0) 20 3318 8673

Email: order@convelio.com

Website: www.convelio.com

Dreweatts clients are eligible for a 10% discount on their first booking.

Irish Art Services

Serving Northern Ireland and Southern Ireland
(large items, ceramics, pictures, works of art,
furniture & jewellery)

All customs work undertaken

Mob: +353 (0) 86 8170151

Tel: +353 (0) 63 84951

E-mail: info@irishartservices.com

Website: www.irishartservices.com

Mail Boxes Etc (Andover branch)

(small items including jewellery)

Tel: +44 (0) 1264 360333

Fax: +44 (0) 1264 362767

E-mail: info@mbeandover.co.uk

Website: www.mbe.co.uk/andover

Mail Boxes Etc (Reading branch)

(small items including jewellery)

Tel: +44 (0) 118 951 7980

Fax: +44 (0) 118 951 7989

E-mail: info@mbereading.co.uk

Website: www.mbe.co.uk/reading

Kimdan Ltd

(small items: ceramics, works of art)

Tel: + 44 (0) 7973 389436

Email: enquiries@kimdan.co.uk

Simon Hall Freight

(large items: furniture, pictures, works of art)

Tel: +44 (0) 1386 858555

Fax: +44 (0) 1386 858501

E-mail: enquiries@simonhalllimited.com

Website: www.simonhalllimited.com

Simon Jones Superfreight Ltd

(antiques, artworks and sculpture)

Tel: +44 (0)20 7924 3933

E-mail: info@superfreight.co.uk

Website: www.superfreight.co.uk

The Packengers LTD

(small items/ceramics & large items: furniture,
pictures, works of art)

Tel: +44 (0) 203 154 4360

Email: hellolondon@thepackengers.com

Website: www.thepackengers.com