

## Payment, Shipping and Storage for Wine and Spirits Sales

### Payment procedures:

It is our policy not to accept third party payments. The name of the bank account or card holder should match the name of the buyer. Payment will be accepted by:

- **Bank transfer:** Dreweatts' preferred method of payment is by bank transfer direct into our bank account. Payments must be made from the account of the registered Buyer.
- **Online via SagePay:** clients can pay online up to a limit of £10,000 via SagePay by following this link <https://www.dreweatts.com/payments>.
- **Debit card** issued in the name of the Buyer by a UK bank and registered to a UK billing address.
- **Credit card:** all major UK issued credit cards registered to a UK billing address and issued in the name of the Buyer, with the exception of Diners Club. Credit cards registered to an overseas billing address up to a maximum of £5,000 with the exception of Diners Club.
- Union Pay can only be used with the cardholder present.
- **In cash up to £8,000 per client per 12-month period:** subject to relevant money laundering regulations.

### Please note:

- **First time buyers:** payment over the phone by debit or credit card is permitted up to a maximum of £1,000. For larger payments, please pay online or by bank transfer.
- We no longer accept payment by cheque.
- To make a payment by telephone, please call: + 44 (0) 1635 553 594 or + 44 (0) 1635 553 540.
- We are unable to release items until funds have cleared and become visible in our account. This generally takes 24 hours and may take longer depending on your bank. Please ensure the sale date and Invoice number is quoted on all payments, so that the payment can be applied to your account without delay.

### Bank details for direct payments:

For payments coming from abroad, please add £10.00 to cover bank charges. **Please ensure the sale date and Invoice number is quoted on all payments, so that the payment can be applied to your account without delay.** In light of growing email hacking and fraud threat, we advise our clients to phone Dreweatts prior to making the payment and verbally verify the bank details received over the email.

<u>Sterling Account:</u>		<u>Bank Address</u>
Account Name:	Dreweatts 1759 Ltd	NatWest
Account No.	62412949	30 Market Place
Sort Code:	60-15-07	Newbury
BIC/SWIFT Code:	NWBKGB2L	Berkshire RG14 5AG
IBAN:	GB21NWBK60150762412949	UK

**PLEASE SEE NEXT PAGE FOR COLLECTION AND SHIPPING INFORMATION.**

## **Storage:**

Wine and spirits offered for sale via Dreweatts are stored at LCB Eton Park (previously known as Vinotheque) in Burton-on-Trent:

Dreweatts  
c/o LCB Eton Park  
Derby Road  
Derby Turn  
Burton-on-Trent DE14 1RY

Storage charges will apply for any lots not collected within 10 days of the sale: £2.50 per lot fixed charge and £0.20 per week or part week thereafter. Please note for large consignments there may be additional charges. These charges will be the sole liability of the purchaser and will be billed directly to them by Dreweatts. To arrange long term wine storage with Dreweatts, please contact the Dreweatts Wine Department.

## **Collection:**

Collection is possible from Newbury or LCB Eton Park in Burton-on-Trent. Please do not arrange to collect items without having paid online or by bank transfer beforehand.

### **Collection from LCB Eton Park, Burton-on-Trent**

Collections can be made 5 days following the sale, Monday to Friday 9am to 4.30pm. Written notice is required 72 hours in advance of a collection, and all collections are subject to payment having been received by Dreweatts. Please note that LCB Eton Park are not able to deal with customers directly so all enquiries need to be referred to the Dreweatts Wine Department.

### **Collection from Dreweatts, Hambridge Lane**

Collection from our Hambridge Lane warehouse is available 7-10 days following the sale and subject to a £5 per lot charge. Collection can be made Monday to Friday 9am-5pm.

## **Delivery and transfer:**

Lots can be delivered to buyers via LCB Eton Park's delivery service, charged at a minimum of £16 + VAT for up to 9 litres. Warehouse transfers can also be made within the LCB network and to all other UK warehouses. If you are planning on shipping wine to the EU, we kindly request you to make your own shipping/courier arrangements. For all other international shipments, please do not hesitate to contact the Wine Department. Delivery arrangements should be confirmed when settling your account. Please contact Dreweatts Wine Department to obtain a quotation.

## **VAT liabilities for overseas buyers:**

Private overseas buyers can only receive goods free of VAT or have the VAT amount refunded if Dreweatts acts as exporter in relation to the sale, the goods are exported within 3 months of the sale and Dreweatts is in possession of adequate export documents. The VAT refunds are available for transactions exceeding £2,500. If you arrange for the goods to be picked up/delivered to you directly we will charge UK VAT at the appropriate rate and no refund will be available. Please note, buyers are responsible for completing the importation procedures as well as the payment of any relevant duty/VAT payable on importation into the destination country. Where the purchase has been made in the business or trading name, VAT refund will be available on proof of export provided within 3 months of the sale.

## **Dreweatts Wine Department:**

Emily Clarke | Direct tel: + 44 (0) 1635 553 594 or Lucy Dadd | Direct tel: + 44 (0) 1635 553 540  
E-mail: wine@dreweatts.com